



GV-VMS Patch for ONVIF Issues

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Applied to

GV-VMS V14.10.1.0 or earlier

Symptoms

When GV-VMS is connected to more than 45 channels of IP devices using ONVIF protocol, starting recording can sometimes result in GV-VMS instability.

Solution

Use the patch file below to resolve the issues.

1. Close all GeoVision software and follow the steps below.
 - a. Run Windows Task Manager.
 - b. Under the Processes tab, look for **GeoStartupAgentService**.
 - c. Right-click GeoStartupAgentService and select **End Process Tree**.
2. Download the patch file from the link below:
[http://ftp.geovision.tw/ftp/jason/Patch file/VMS1410-ONVIF_patch.zip](http://ftp.geovision.tw/ftp/jason/Patch%20file/VMS1410-ONVIF_patch.zip)
3. Unzip the downloaded file.
4. Copy and paste the **IPCAMX** folder into your C:\Windows directory. Overwrite the old files when prompted.
5. Restart GV-VMS.