

## [FAQ]

# Unable to add/remove camera in Camera Install of GV-VMS while IP camera status is showing ticked orange box?

Release Date: 1/5/2015

### Applied to

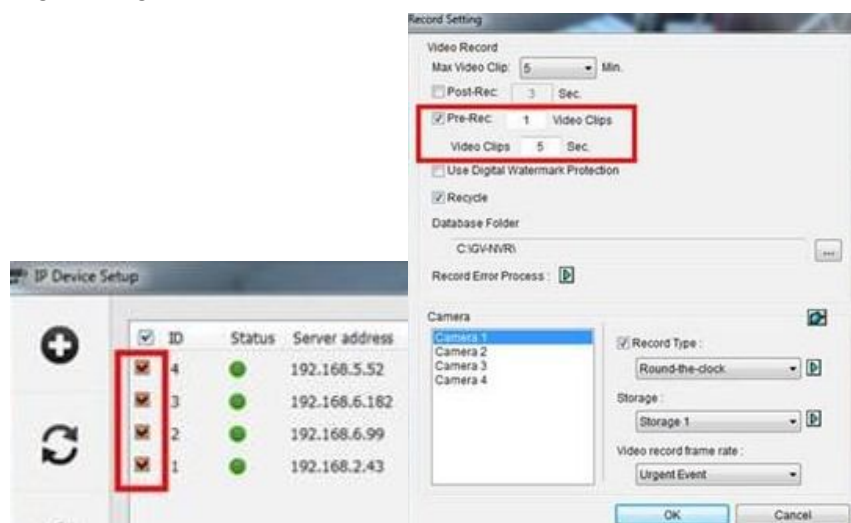
GV-VMS V14.10

### Question

I am not able to add/remove camera in Camera Install of GV-VMS while IP camera status is showing ticked orange box?

### Answer

The orange tick box in Camera Install window suggests the Pre-Recording option is enabled under Recording Setting.



Please firstly disable the Pre-Rec option under **Toolbar -> Configure -> System Configure -> Record Setting**.

This is to avoid software from creating video file by Pre-Rec function and therefore it is not possible to add/remove camera if Pre-Rec option is enabled.

For any question on the information provided, please feel free to submit your question to our support window at [support@geovision.com.tw](mailto:support@geovision.com.tw)