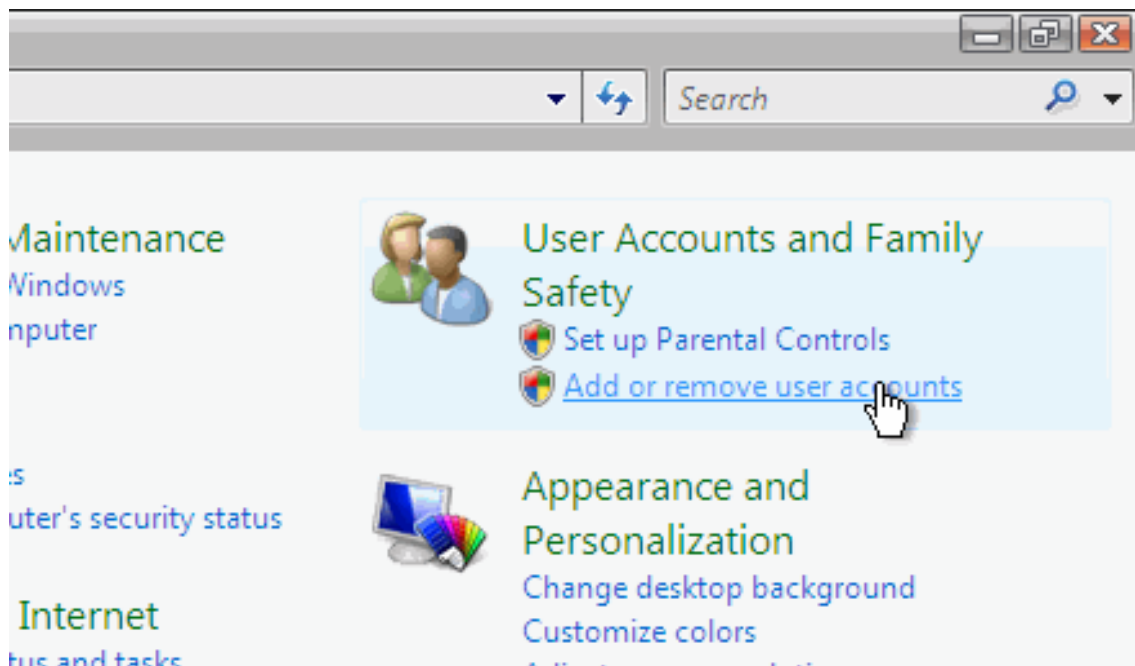


[FAQ]

Unable to connect to a DVR remotely using IE browser from a PC running Windows Vista

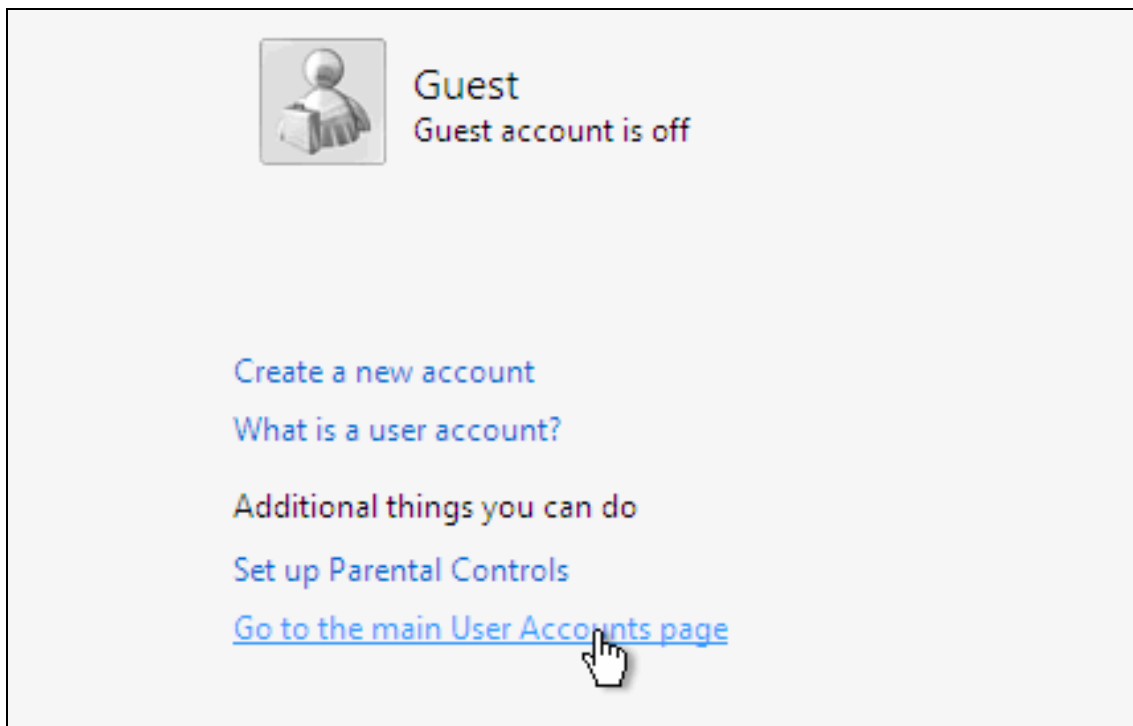
In order to allow Windows Vista to support IE browser viewing support, user has to disable **User Account Control** under Control Panel.

1. Open Control Panel.
2. Under User Account and Family settings click on the "Add or remove user account".

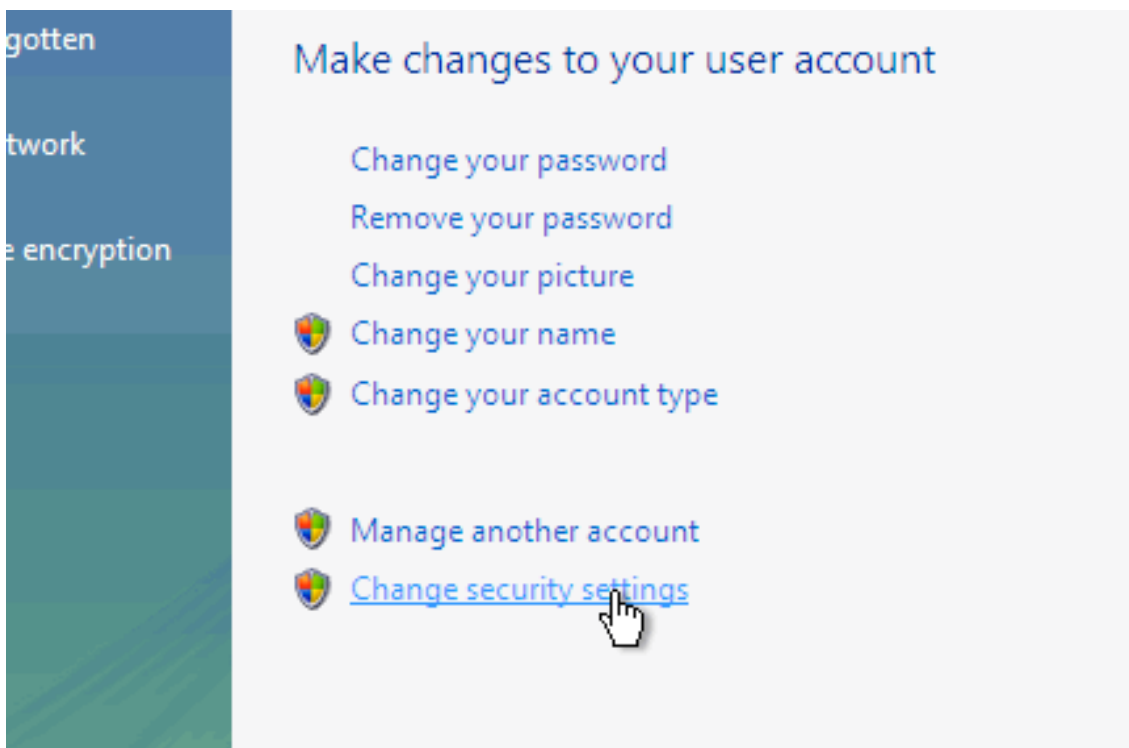


3. Click on one of the user accounts, for example you can use the Guest account.

4. Under the user account click on the "Go to the main User Account page" link.



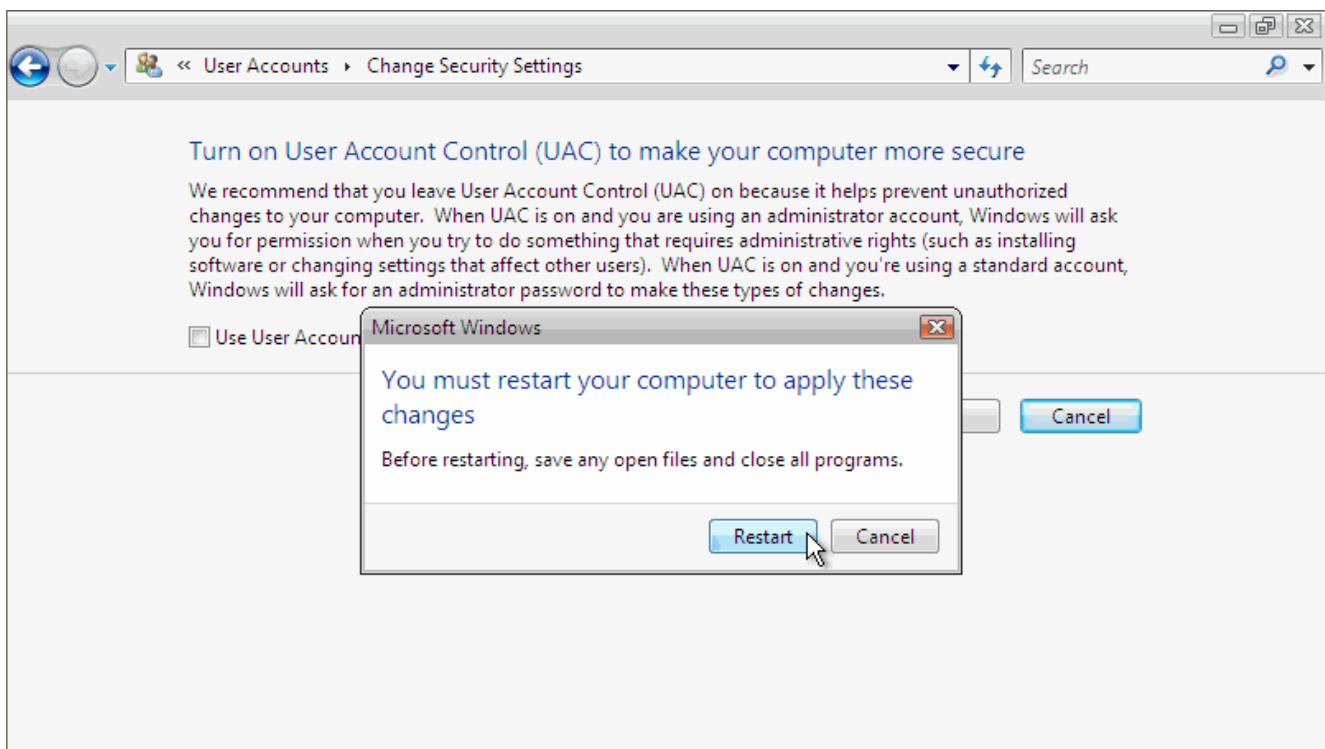
5. Under "Make changes to your user account" click on the "Change security settings" link.



6. In the "Turn on User Account Control (UAC) to make your computer more secure" click to unselect the "Use User Account Control (UAC) to help protect your computer". Click on the Ok button.



7. You will be prompted to reboot your computer. Do so when ready.



To re-enable UAC, just repeat the steps, check the above checkbox and reboot.