

[FAQ]

Ports open needed on a router for remote viewing through mobile phone with GV-Eye v2.0

Release Date: 3/06/2015

Applied to:

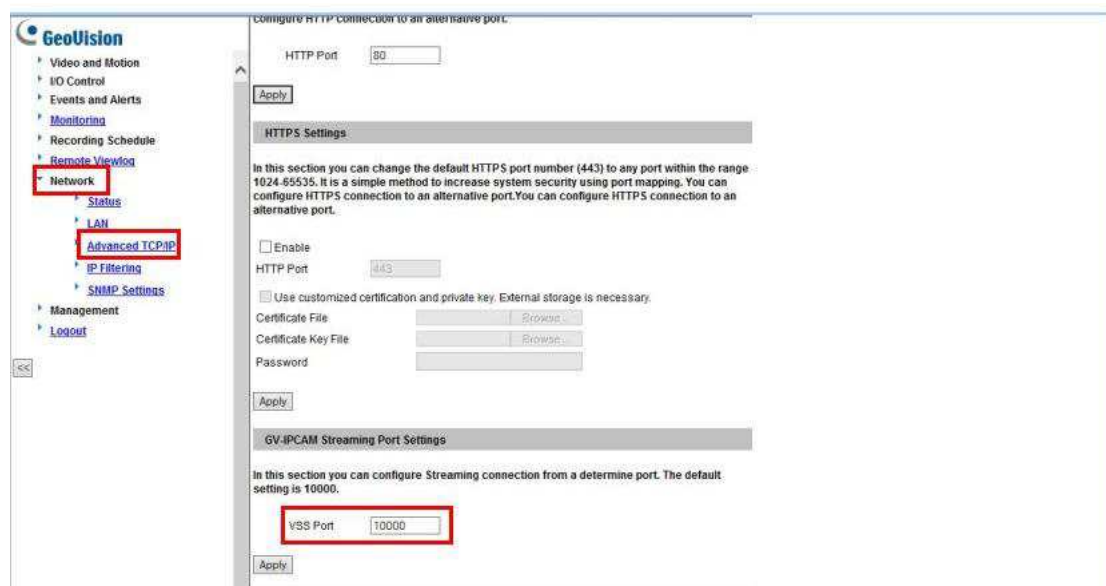
GV-EYE v2.0

Question:

What ports should I open in the router and modify on the GV-IP cam if I've got two cameras on the same router?

Answer:

1. Open a web browser to type the IP address of the camera.
2. Once you get into the setting interface, go to Network -> Advanced TCP/IP. And you will find there is a port called "VSS" port under "GV-IPCAM Streaming Port Settings".



3. For the first camera, you can just leave it as “10000”. For the second one, go change the port number to “10001” then click “Apply”. And 10002 for 3rd camera, 10003 for 4th camera respectively.
4. These are the two ports you need to open on your router when you set up port forwarding.

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw