

[FAQ]

What application can I use for remote viewing on Windows 7?

Release Date: 10/11/2010

Applied to

GV-System V8.3.3 and later

Question

I'm using the 64-bit Windows 7 computer now, but I can't use the Multicam Remote View for remote viewing. What application can I use for remote viewing on Windows 7?

Answer

To work on the 64-bit Windows 7 operating system, it is required to install GV-System V8.3.3 and later. However, the Multicam Remote View application can only be used with GV-System V8.3 and earlier. Therefore, you need to use WebCam Server for remote viewing.

How to do

To remotely view the videos through the WebCam Server, follow the steps below:

1. Enable the WebCam Server on the GV-System.
 - A. On the Main System, click the **Network** button and select **WebCam Server**.
2. Connect to the WebCam Server.
 - A. Before connecting to the WebCam Server, ensure the following ports are open.
 - TCP Port **8554**
 - UDP Port **17300-17380**

Command Port **4550**

Data Port **5550**

Audio Port **6550**

RTSP Port **6970 (for QuickTime Player)**

- B. Start the IE browser, and type the IP address or the domain name of the GV-System.
- C. On the login page, type a user ID and a password.

After the settings, you should be able to remotely view the videos from the GV-System through the WebCam server.