

[FAQ]

Why can't I access live view on GV-Mobile Server using Chrome and Firefox?

Article ID: GV2-14-1-3-t

Release Date: 1/3/2014

Applied to

GV-Mobile Server V1.3 - V1.4.1

Question

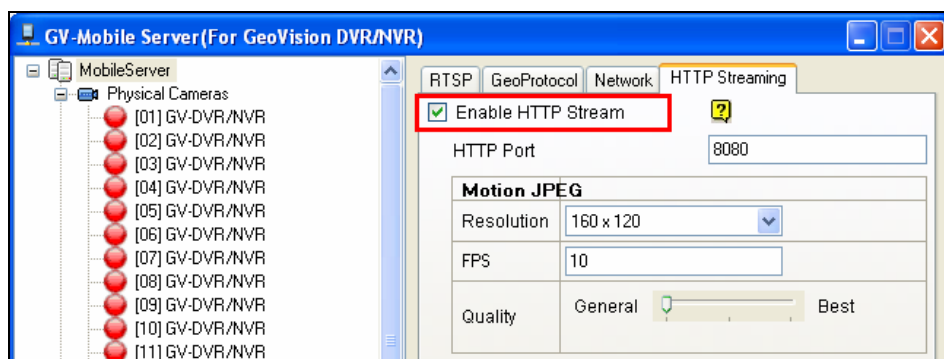
Why can't I access live view on GV-Mobile Server using Chrome and Firefox?

Answer

If you are unable to access live view using Chrome or Firefox, refer to the possible solutions below.

A. Enabling HTTP Streams on GV-Mobile Server

In GV-Mobile Server, select the **HTTP Stream** tab and make sure **Enable HTTP Stream** is selected.



B. Using the Correct Streaming Command

Make sure you are using the command below to access live view:

http://<GV-Mobile Server IP>:<Http Port>/jpeg?cam=<CamNo>

For example, **http://127.0.0.1:8080/jpeg?cam=1**

C. Workaround for Newer Chrome and Firefox Versions

GV-Mobile Server streams live view to Chrome and Firefox using MJPEG codec, which is supported by the following versions

- Google Chrome V31.0.1650.63 or before
- Mozilla Firefox V26.0 or before

If you are using newer versions of Chrome and Firefox, follow the workaround below, because newer versions of Chrome and Firefox block the MJPEG video streaming used by GV-Mobile Server.

1. Open Notepad or any text editor.
2. Copy the following text to the text editor.

```
<html>
<body>
<img src='http://127.0.0.1:8080/jpeg?cam=1'/>
</body>
</html>
```

3. Customize the command in the **img src** line according to the IP address and http port of your GV-Mobile Server and the camera number you want to access.

http://<GV-Mobile Server IP>:<Http Port>/jpeg?cam=<CamNo>

For example, **http://127.0.0.1:8080/jpeg?cam=1**

4. Save the file in html format.
5. Open the html file in your Chrome or Firefox browser to access live view.