

## [FAQ]

### Fisheye cannot dewarp in GV-EYE

Release Date: 7/22/2015

#### Applied to

GV-EYE V2.1, Multicam v8.59 with GV-Eye patch

#### Question

User cannot dewarp fisheye in GV-Eye dongles?

#### Answer

User can not dewarp Fisheye in GV-EYE because new Fisheye installed in MultiCam. New fisheye model is GV-FE4303 / FE5303 / FE2302 / FE3402 / FE5302 / FER3403 / FER5303 / FER3402 / FER5302.

[http://54.200.75.24/english/EncodeUrl3.aspx?source=http://dlcdn.geovision.com.tw/Software/Paid/IPCamera\\_Patch/GV-DVRNVR\\_V8.7.4.104.zip](http://54.200.75.24/english/EncodeUrl3.aspx?source=http://dlcdn.geovision.com.tw/Software/Paid/IPCamera_Patch/GV-DVRNVR_V8.7.4.104.zip)

Procedure:

1. Download this patch Go to this website ([http://www.geovision.com.tw/english/5\\_8.asp](http://www.geovision.com.tw/english/5_8.asp) )
2. Close all GV-Application
3. Unzip and there are three items. Follow the instruction in pdf file
4. Launch MultiCam and delete all fisheye in "Camera List" and install it again to let system to renew configuration for Fisheye
5. Launch WebCam Server in MultiCam
6. Remove all Fisheye camera in GV-Eye and re-install them back.

For any question on the information provided, please feel free to submit your question to our support window at [support@geovision.com.tw](mailto:support@geovision.com.tw)