[FAQ]

Why a small arrow icon appears on ViewLog and how to avoid it?

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Applied to
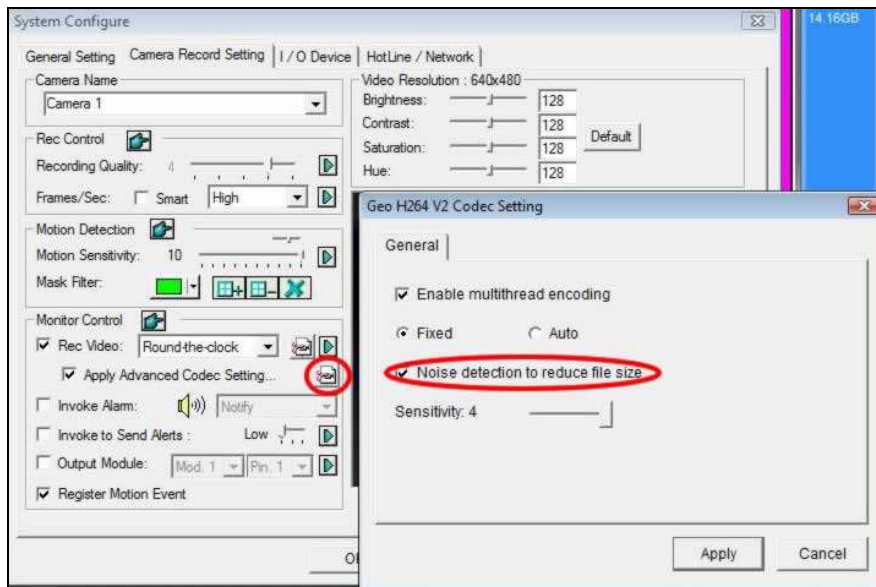
GV-DVR/NVR V8.2.0.0 and above

Question

Why a small arrow icon appears on ViewLog and how to avoid it?

Answer

This icon appeared on ViewLog is showing you that this playback looks low-quality due to the reduction of the recording size. To retain the original video quality, you need to follow the steps below to disable the **Noise detection to reduce file size** option.

1. Click the **Configure** button, point to **System Configure**, and select **Camera Configure**.

2. Select **Apply Advanced Codec Setting** and click the 🖼 button.

3. Click **Noise detection to reduce file size** to disable it.

4. Click **Apply**.