[FAQ]

Why a small arrow icon appears on ViewLog and how to avoid it?

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Applied to

GV-DVR/NVR V8.2.0.0 and above

Question

Why a small arrow icon appears on ViewLog and how to avoid it?

Answer

This icon appeared on ViewLog is showing you that this playback looks low-quality due to the reduction of the recording size. To retain the original video quality, you need to follow the steps below to disable the **Noise detection to reduce file size** option.



- 1. Click the **Configure** button, point to **System Configure**, and select **Camera Configure**.
- 2. Select **Apply Advanced Codec Setting** and click the 屋 button.
- 3. Click Noise detection to reduce file size to disable it.

Camera Name Camera 1	Video Resolution : 640x480 Brightness:	
Rec Control	Saturation:	
Frames/Sec: Smart High 💌 🕑	Geo H264 V2 Codec Setting	1
Motion Senstivity: 10 Mask Filter: Monitor Control Rec Video: Round the clock IF Apply Advanced Codec Setting Invoke Alam: (10) Notify Invoke Alam: (10) Notify Cutput Module: Mod 1 Recister Motion Event	General F Enable multithread encoding Fixed Noise detection to reduce file size Sensitivity: 4	

4. Click Apply.