

[FAQ]

Why can't I add a camera to GV-System through ONVIF?

Article ID: GV1-14-11-14-2-j

Release Date: 11/14/2014

Applied to

GV-System (GV-DVR/NVR)

Question

I have a problem getting the streaming from a third-party camera when I add the camera to GV-System software using ONVIF protocol.

Answer

Some third-party cameras will require the camera time to be synced with the computer time in order to allow software Control.

Please use the Web interface of the IP camera to sync the time with the computer first. Then, add the camera to GV-System software again using ONVIF protocol.