

## [FAQ]

# Why doesn't Live View display when Pelco Spectra IV IP series is connected to GV-System?

**Article ID: GV01-14-04-07-m**

**Release Date: 04/07/2014**

### Applied to


GV-System

### Question

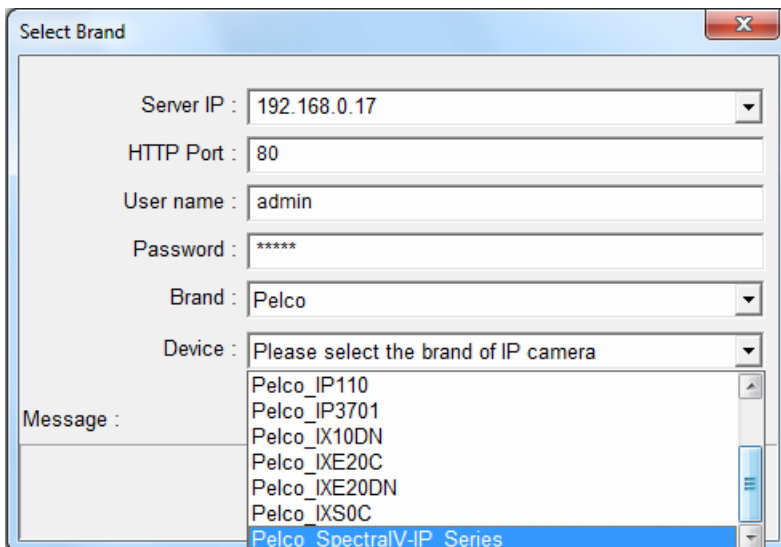
Why does a connected Pelco Spectra IV IP series to GV-System not display Resolution, Codec and Live View?

### Answer

The problem happens because the Pelco camera has a connection port 49152 different from the default port 80. Follow the steps below to change the connection port value and access the live view.

1. On the main screen of GV-System, select the **Configure** icon , select **System Configure**, and select **IP Camera Install**. The IP Device Setup dialog box appears.
2. Select **Add Camera**. The Select Brand dialog box appears.
3. Type the **Server IP**, **User name**, **Password** of the camera. Select **Pelco** for Brand.

4. Select **Pelco\_SpectralIV-IP Series** for Device. The Pelco SpectralIV IP Series dialog box appears.



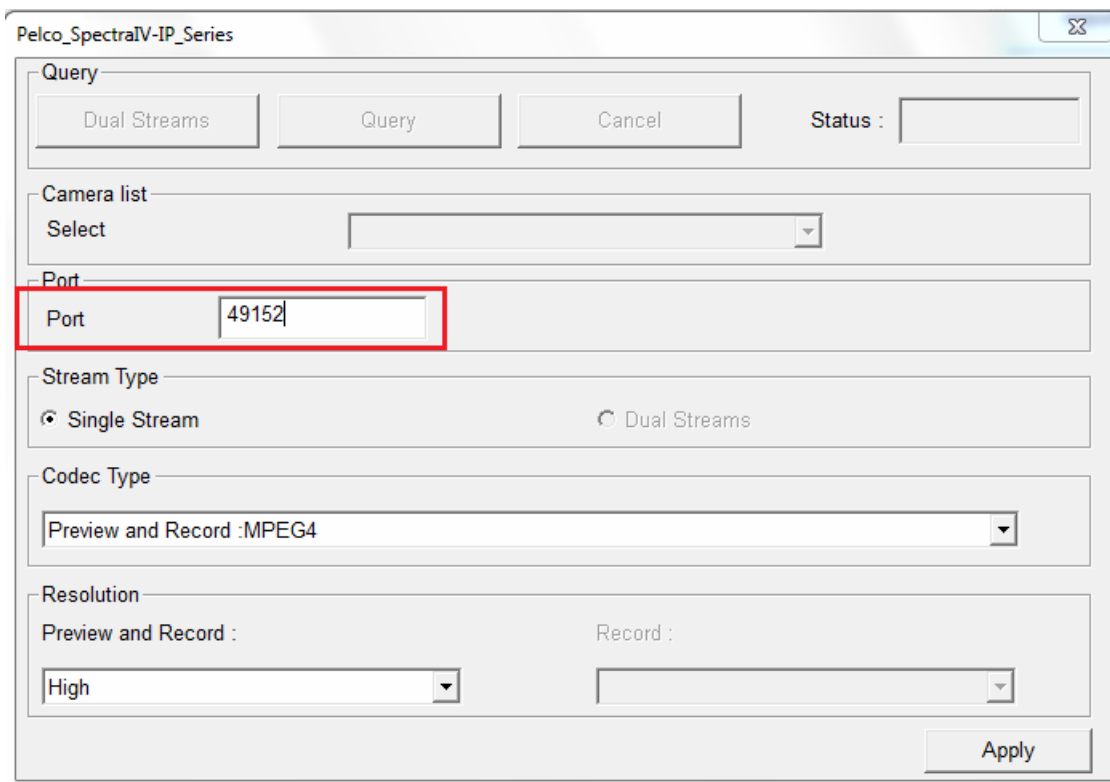
The 'Select Brand' dialog box is shown with the following fields and values:

- Server IP : 192.168.0.17
- HTTP Port : 80
- User name : admin
- Password : \*\*\*\*\*
- Brand : Pelco
- Device : Please select the brand of IP camera

The 'Device' dropdown menu is open, showing a list of camera models. The model 'Pelco\_SpectralIV-IP\_Series' is highlighted at the bottom of the list.

Message :

5. Change the Port from 80 to **49152** and click **Apply**. The camera is added to the list.



The 'Pelco\_SpectralIV-IP\_Series' dialog box is shown with the following fields and values:

- Query: Dual Streams, Query, Cancel, Status : [ ]
- Camera list: Select [ ]
- Port: Port [ 49152 ]
- Stream Type:  Single Stream,  Dual Streams
- Codec Type: Preview and Record : MPEG4
- Resolution: Preview and Record : High, Record : [ ]

The 'Port' field is highlighted with a red box. The 'Apply' button is visible at the bottom right.

6. Click the listed camera, and select **Display Position** to map the camera to a channel on the GV-System.
7. The resolution and codec should be displayed under the Video Resolution column. The Status column should display "Connected". Click **OK**.