

[FAQ]

Why can't I connect Arecont AV12186DN to GV-System?

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Applied to

GV-System (GV-DVR/NVR) V8.5.9.0

Question

Why can't I connect Arecont AV12186DN to GV-System? The connection status shows "connecting" message but the system never connects to the camera.

Server address	Port	Cam. NO.	Status	Video Resolution	Brand
96.253.63.182	8080	Camera4	Connecting		ARECONT_AV_12186(Camera 4)
96.253.63.182	8080	Camera3	Connecting		ARECONT_AV_12186(Camera 3)
96.253.63.182	8080	Camera2	Connecting		ARECONT_AV_12186(Camera 2)
96.253.63.182	8080	Camera1	Connecting		ARECONT AV 12186(Camera 1)

Answer

Arecont AV12186DN is only supported for LAN connection. For Internet connection, you can use either ONVIF or RTSP protocol to connect the camera.