![GeoVision inc logo]

[FAQ]

Installing GeoVision OCX when accessing

Web interface of GV-IP Devices

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Applied to

GV-IP Devices

Question

Why am I being asked to install the GeoVision OCX when accessing the Web interface of the GV-IP Cameras for the first time?

Answer

GeoVision OCX (ActiveX) enhances the video stream efficiency. When accessing GV-IP Cameras for the first time, you will be asked to install the GeoVision OCX. If you are unable to install the GeoVision OCX, follow the steps below to adjust and lower Active X security level. Note that you will need Administrator rights to your computer to install the OCX.

1. Open your Internet Explorer browser and then click **Tools** to find **Internet Options.**
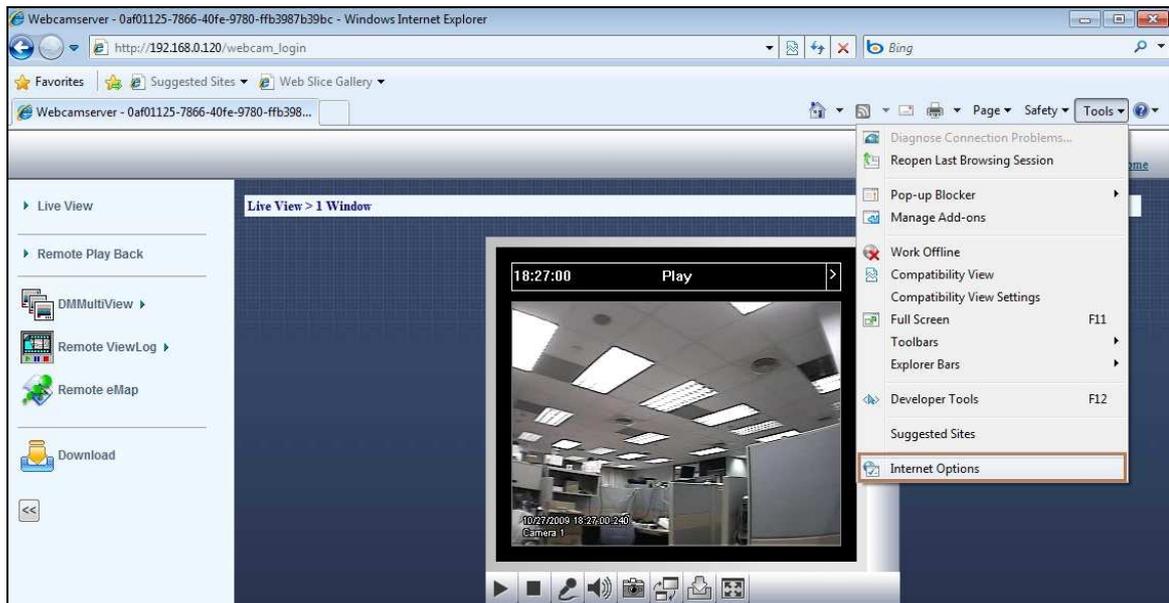
2. Under the **Security** tab, select **Internet** and click **Custom level**.

3. Enable **Allow previously unused ActiveX controls to run without prompt**.
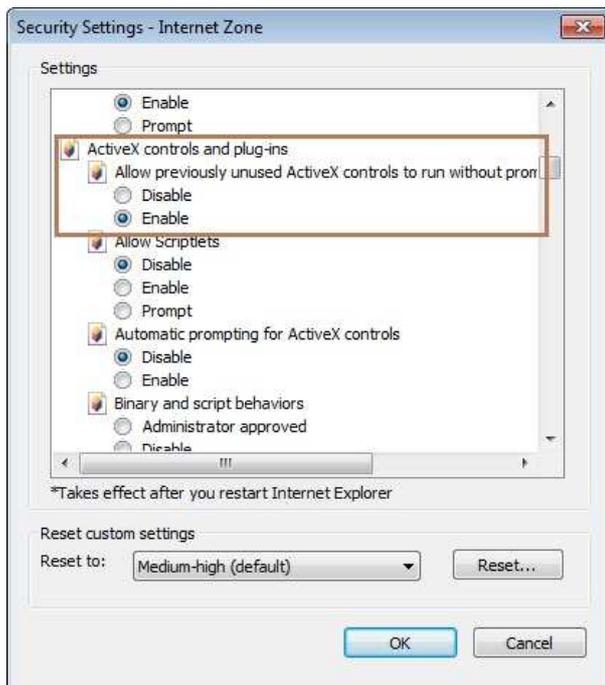
4. Disable **Only allow approved domains to use ActiveX without prompt**.
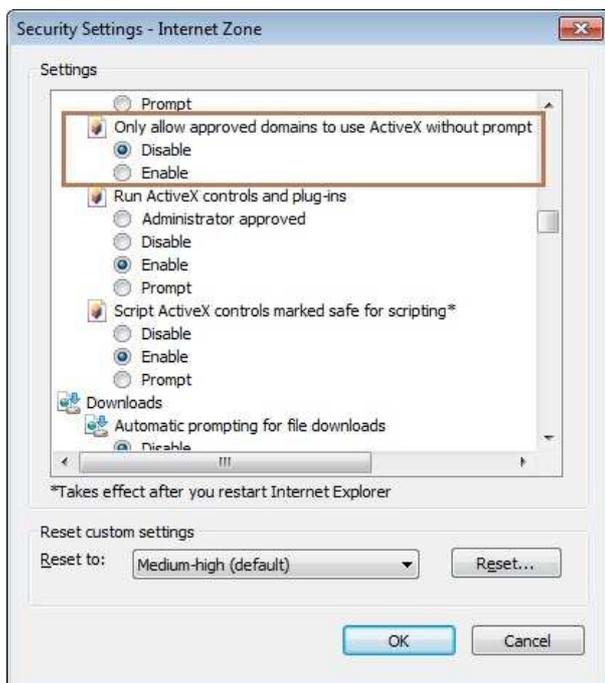
5. Click **OK** to save and leave the **Security Settings** window.

6. Click **OK** to save and exit from **Internet Options** window.

7. Close all Internet Explorer browser windows and reopen the Internet Explorer browser.

8.   You will be prompted with a similar question "This website wants to install the following add-on: 'OCXChecker_8320.cab' from 'GEOVISION INC……." Select **Install This Add-on for All Users on This Computer**.

9.   A message as shown below will pop up. Click **Retry** to proceed.

10. A prompt window will ask "Do you want to install this software?**"** Click **Install**.

The installation of **GeoVision OCX (ActiveX)** is now complete.