

[FAQ]

Where can I find the password for my GV-IP Device?

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Applied to

GV-IP Camera, GV-Video Server, GV-Compact DVR

Question

Where can I find the password for my GV-IP Device?

Answer

It is not possible to retrieve the password. If the password is lost, the GV-IP Device needs to be reset by restoring factory default settings and re-configuring the device.

To see how to restore factory default settings of your GV-IP Device, click the link below and refer to the corresponding sections.

http://pd.geovision.tw/faq/IPDevice/GVProduct_Load_Default.pdf