

[FAQ]

Why does my GV-IP Camera automatically turn black and white in low light conditions?

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Applied to

GV-IP Cameras

Question

Why does my GV-IP Camera automatically turns black & white in low light conditions? How do I disable this function?

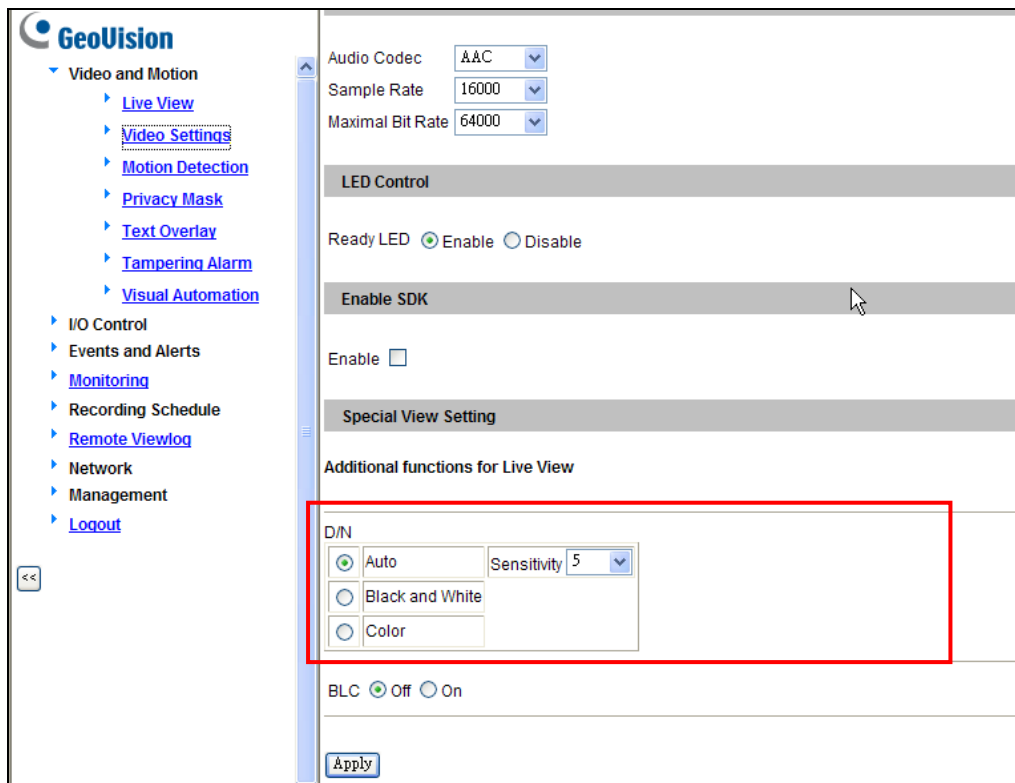
Answer

When the Day and night (D/N) function is set to **Auto**, GV-IP cameras will detect the lighting condition, and automatically switch to color (day mode) under well-lit environment or black & white (night mode) under dark environment. When set to **Color**, the camera stays in day mode. When set to **Black and White**, the camera stays in night mode.

To prevent the camera from switching to black and white mode, you can set the D/N function to **Color** mode in the Web interface. Follow the steps below to change the setting.

1. Log in to the Web interface of the GV-IP camera.

2. In the left menu, click **Video Settings**.



3. Under Additional functions for Live View, set the **D/N** to **Color**.

For details, see *Video Settings*, Chapter 16, *GV-IPCAMH264 User's Manual*.