

## [FAQ]

# GV-SD200 cannot perform digital zoom after firmware upgrade

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### Applied to

GV-SD200/GV-SD200-S firmware V1.01

### Question

After upgrading the firmware to V1.01, I've lost PTZ Zoom In and Zoom Out functions. Moving the camera works fine but it cannot perform Zoom in and Zoom out.

### Answer

Upgrade the firmware to V1.02 to solve this issue.