[FAQ]

How to setup DDNS for GV-PPTZ7300?

Release Date: 07/12/2016

Applied to

GV-PPTZ7300

Question

How to setup DDNS on PPTZ7300?

Answer

When configure DDNS PPTZ7300, please know the configuration should be done on PPTZ-FE's web interface. User can follow the steps provided below to properly configure the DDNS related options.

Step1. Using IP device utility to scan for the device open up the web interface of GV-PPTZ7300-FE.

| File To | ol Version | | | | | |
|--------------------------------------|--|---|--|------------------|---------------------------------------|----|
| Q | 🏡 🕂 : | X 🔅 | <u></u> | | | |
| | | 1 | | | | |
| General | ettings NVR camera sett | ings | | | | |
| General : Name | ettings NVR camera sett | Mac Address | IP Address | Firmware Version | Internal Temp | T |
| General s | • TEST244-PC | Mac Address 003048B2EC45 | IP Address 192.168.0.222 | Firmware Version | Internal Temp | 1. |
| General s | • TEST244-PC GV-PPTZ7300-FE | Mac Address 003048B2EC45 0013E2FF1DA0 | IP Address 192.168.0.222 192.168.0.12 | Firmware Version | Internal Temp 51.3°C | - |
| General : Name 1. 2. 5 3. 5 | TEST244-PC GV-PPTZ7300-FE GV-PPTZ7300-SD | ings Mac Address 003048B2EC45 0013E2FF1DA0 0013E2FF1D75 | IP Address 192.168.0.222 192.168.0.12 192.168.0 | Firmware Version | Internal Temp 51.3°C 44.3°C | 2 |

Step2. From IP device's web login page, enter username and password to access the web configuration page. (Default: admin/admin)

| GeoUision: | IP CAMERA SETUP |
|-----------------------------|---------------------|
| Login: Login: Password: App | ally |
| © 2015 BEDVISION INC. | ALL RIGHTS RESERVED |

Step3. Under **Camera Setting** to the left frame, click on **GV-PPTZ7300-FE** to open up the configuration page.

| C GeoUision | Live View In this section you can see and configure the default camera view. | |
|---|--|--|
| Live View Camera Setting | | |
| GV-PPTZ7300-FE | Live View Configuration | |
| Logout | | |

Step4. Under Network -> Advanced TCP/IP page, click on the link Register GeoVision DDNS Server to register for a DDNS account to be used for the

camera.



Step5. Under Network -> Advanced TCP/IP page, enable DDNS option and enter DDNS account registered. Be sure to click Refresh link after entering the information.

| C GeoUision | Advanced TCP/IP In this section you can set the advanced TCP/IP configuration | | | | |
|---|--|--|--|--|--|
| Events and Alerts | Dynamic DNS Server Settings | | | | |
| Monitoring Recording Schedule <u>Remote Viewlog</u> | In this section you can configure your GV-IPCAM to obtain a domain name by using a dynamic IP. | | | | |
| Network <u>Status</u> <u>LAN</u> <u>Advanced TCP/IP</u> Management <u>Logout</u> | ✓ Enable Service Provider Geovision GVDIP Host Name testfe.gvdip.com User Name testfe.gvdip.com Password ••••••• Update Time : Tue May 19:30:13 GMT8:00 2016 Refresh | | | | |

Step6. DDNS server will require 3 to 5 minutes to update the mapping. Please retry entering the DDNS address in web browser to test the connection.



For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw