

[FAQ]

Why the file saved as .avi from ERM v1.1 can't be played back on Windows 10?

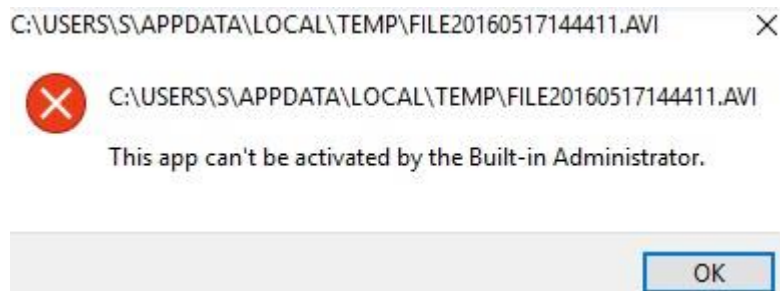
Release Date: 06/04/2016

Applied to:

ERM v1.1 installed on Windows 10

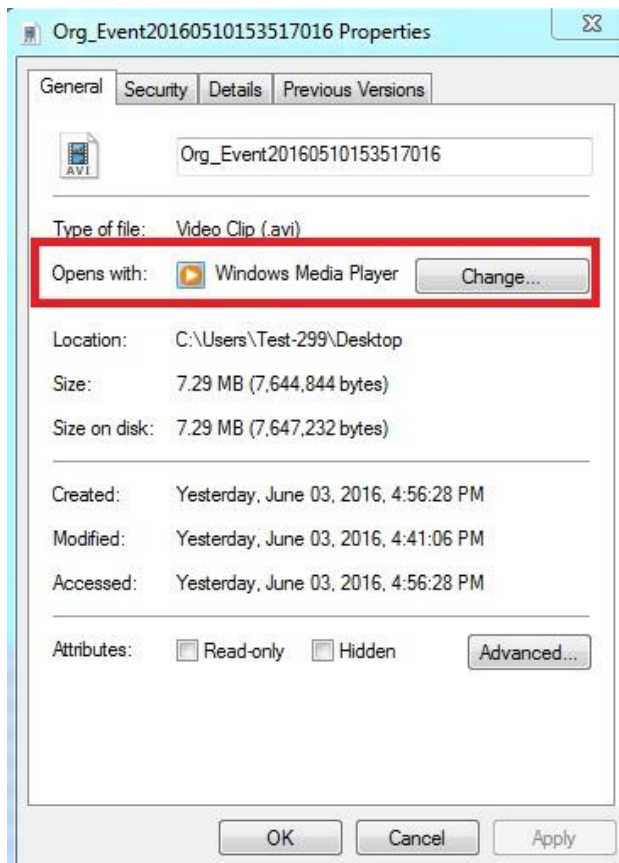
Question:

Why the file saved as .avi from ERM v1.1 can't be played back on Windows 10?



Answer:

Go change the default .avi playback app to "Windows Media Player"



For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw