

## [FAQ]

# Why Windows HDD mounting cannot be seen in Recording Server v1.24 storage option?

Release Date: 3/5/2015

### Applied to

Recording Server v1.24

### Question

Why Windows HDD mounting cannot be seen in Recording Server v1.24 storage option?

### Answer

Recording Server v1.24 does not support HDD mount for additional storage when Drive letters A to Z are used up. Currently the most user can have is letters A to Z for drive naming.

For any question on the information provided, please feel free to submit your question to our support window at [support@geovision.com.tw](mailto:support@geovision.com.tw)