

## [FAQ]

# Why does ASWeb not show updated user information?

Release Date: 1/30/2015

### Applied to

GV-ASManager v4.23

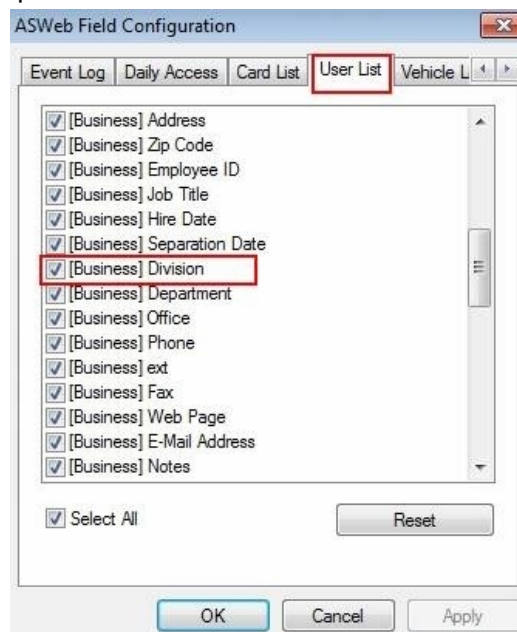
### Question

Why does ASWeb not show updated user information?

### Answer

ASWeb field has to be enabled first so user information will show up when updated.

Go to ASManager Tools > ASWeb Field > User List and then tick on the fields that you would like to see in ASWeb. In this case, please tick the [Business] Division and it should show up in ASWeb once you do an update.



For any question on the information provided, please feel free to submit your question to our support window at [support@geovision.com.tw](mailto:support@geovision.com.tw)