

[FAQ]

Why AS210, AS410 and AS810 firmware v1.10 to v1.23 upgrade fail?

Release Date: 3/5/2015

Applied to

GV-AS210, AS410, AS810

Question

Why AS210, AS410 and AS810 firmware v1.10 to v1.23 upgrade fail?

Answer

This is a known issue with firmware v1.10 upgrading to firmware newer than v1.20. User has to first upgrade firmware from v1.10 to v1.20 first. After upgrading to v1.20, AS Controller has to restore factory default before upgrading to latest firmware version v1.23.

Firmware v1.20 download link:

http://ftp.geovision.tw/ftp/PHP/AS210410810_v1.20.zip

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw