

[FAQ]

Why do I see the “d3dx9_40.dll” error message when launching GV-ASManager?

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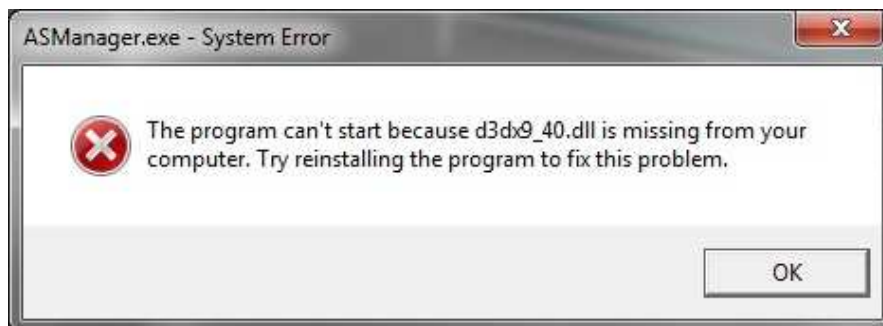
Release Date: 05/05/2014

Applied to

GV-ASManager

Question

Why do I see the “d3dx9_40.dll” error message when launching GV-ASManager?



Answer

This error message appears when **Microsoft DirectX End-User runtimes** or **Microsoft .NET Framework 3.5** is missing. When installing GV-ASManager, be sure to also install the Microsoft DirectX End-User Runtimes (November 2008) and Microsoft .NET Framework 3.5 included in the Software DVD. After installing, you need to restart your computer to apply the settings.

You can also download the Microsoft DirectX End-User Runtime installer from the link below:

<http://www.microsoft.com/en-us/download/details.aspx?id=35>