

## [FAQ]

# AS4110 can't be detected in network

Release Date:7/15/2015

### Applied to

GV-AS210 / 2110 Kit: Firmware V1.23

GV-AS410 / 4110 / 810 / 8110 IP Control Panel and Kit: Firmware V1.23

GV-EV48 Elevator IP Control Panel: Firmware V1.12

### Question

AS4110 can't be detected in network

### Root of cause

SD card might need to repair for some reason (power failure, firmware upgrade fail..), controller will try to repair it when power on, but controller seems stuck initial process to check SD card, it cause network connection not stable

### Symptom

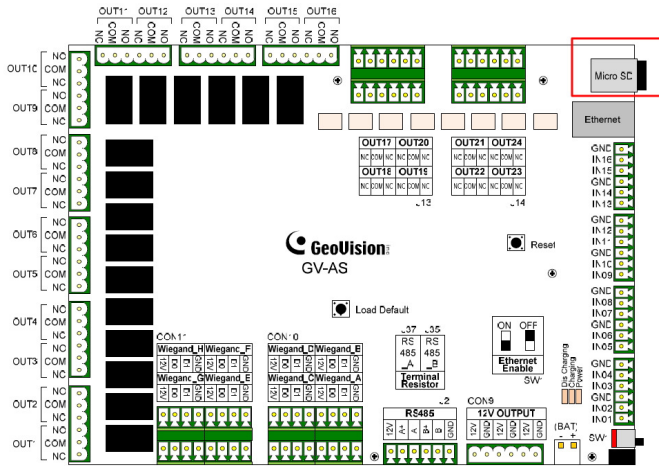
- Controller can't be detected in network
- Controller will display after one hour power on (it might take one hour for repairing, you'll see it after it repair done)

### Answer

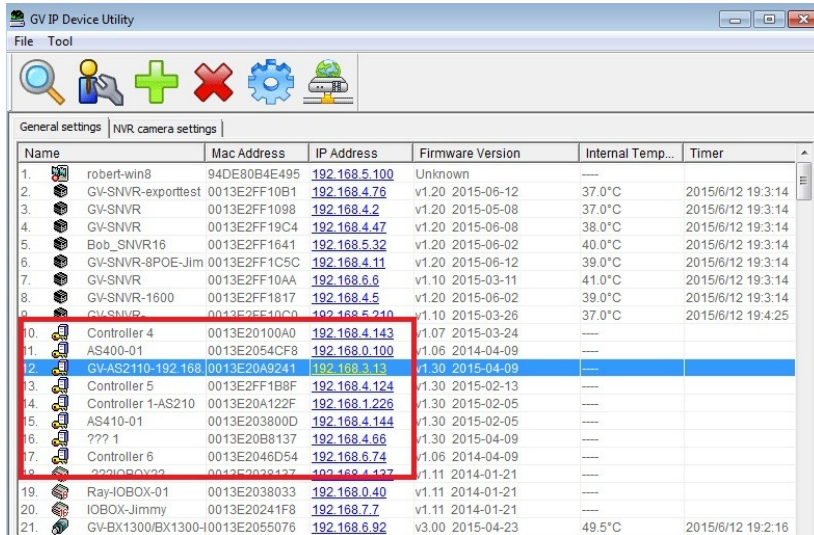
Remove controller's SD card before power on, it'll bypass repair process, start up controller in quick process

Please follow the steps below:

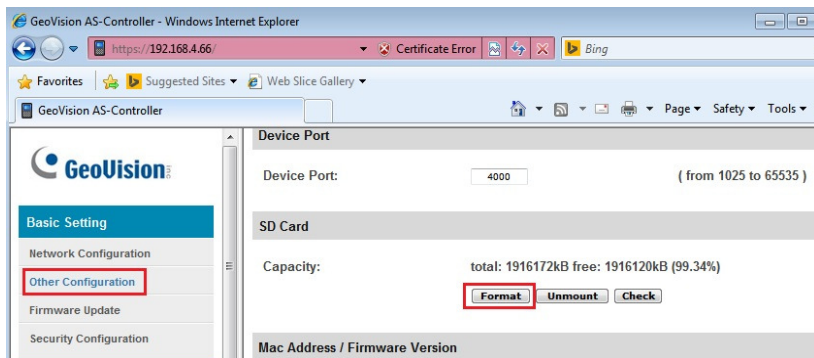
- power off controller
  - remove sd card from controller's board SD card slot
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- power on controller
- login controller's IP (you can search it by GV network module utility)



- find "other configuration" - format SD card



Problems with GV-AS / EV Controllers After Upgrading Firmware:

Download link

[http://pd.geovision.tw/technote/Access\\_Control/Controller\\_Problem\\_after\\_FW\\_Upgrade.pdf](http://pd.geovision.tw/technote/Access_Control/Controller_Problem_after_FW_Upgrade.pdf)

For any question on the information provided, please feel free to submit your question to our support window at [support@geovision.com.tw](mailto:support@geovision.com.tw)